

# West Michigan Transit Coalition

Area Agency on Aging  
of Western Michigan

Disability Advocates of Kent County

Disability Network/Lakeshore

Harbor Transit

Heart of West Michigan  
United Way's 2-1-1 Program

Hope Network

Kent County Essential Needs Task Force  
Transportation Subcommittee

Kent County Health Department

Love INC

Macatawa Area Express

North Ottawa County Council on Aging

Pioneer Resources

The Rapid

The West Michigan Transit Coalition is not responsible for the accuracy of information submitted by agencies nor for any changes in information that occur after publication.

Check our website for the most up-to-date provider information.

[lakeshoreRIDElink.org](http://lakeshoreRIDElink.org)

[kentRIDE.org](http://kentRIDE.org)

[muskegonRIDE.org](http://muskegonRIDE.org)

This directory was developed by the West Michigan Transit Coalition and funded by the Muskegon Department of Transportation (MDOT).

**PIONEER RESOURCES**  
Opening Doors of Opportunity  
601 Terrace St., Suite 100, Muskegon, MI 49440

**HEALTH DEPARTMENT**  
Caring today for a healthy tomorrow

**HOPE NETWORK**

| Kent County Directory  | Senior | Disabilities | Youth | General Public | Medical | Work | Social Services | Out of Area |
|--|--------|--------------|-------|----------------|---------|------|-----------------|-------------|
| <b>American Cancer Society</b><br>616-364-6121 www.cancer.org  | ●      |              | ●     | ●              | ●       |      | ●               |             |
| <b>American Medical Response (AMR)</b><br>616-459-8197 www.amr-westmi.com                                      | ●      | ●            |       |                |         |      |                 |             |
| <b>Assisted Non Emergency Transport</b><br>888-636-2638 www.anet-assistedtransport.com                         | ●      | ●            |       | ●              | ●       |      | ●               | ●           |
| <b>Calder City Taxicab Co.</b><br>616-454-8080 caldercitytaxi@gmail.com  | ●      |              | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Fish for My People</b><br>616-774-2045  | ●      | ●            | ●     |                | ●       |      | ●               |             |
| <b>Freedom Transit</b><br>231-670-3941 kecoon@frontier.com   |        | ●            |       |                |         |      |                 |             |
| <b>Georgetown Seniors Transport</b><br>616-457-1170 www.georgetown-mi.gov                                      | ●      | ●            |       |                | ●       | ●    | ●               | ●           |
| <b>Good Samaritans Medical Transport LLC</b><br>616-217-6973 www.gsmtonline.com                                | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Grand Rapids Limo</b><br>616-298-4336 www.grand-rapids-limo.com   | ●      |              |       | ●              |         | ●    |                 | ●           |
| <b>Great Lakes Motorcoach, Inc.</b><br>616-791-8831 www.greatlakesmotorcoach.com                               | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Greyhound</b><br>800-231-2222 www.greyhound.com   | ●      | ●            | ●     | ●              | ●       | ●    |                 | ●           |
| <b>Health Care Associates Transport</b><br>616-531-9973 www.healthcareassociates.net                           | ●      | ●            |       | ●              | ●       |      |                 |             |
| <b>Home Care Services Staffing, INC</b><br>616-454-9844 hcssllynette@yahoo.com                                 | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Hope Network Transportation</b><br>616-243-0876 www.hopenetwork.org   | ●      | ●            |       |                | ●       | ●    | ●               | ●           |
| <b>Indian Trails</b><br>800-292-3831 www.indiantrails.com  | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Kent County Department of Human Services</b><br>616-248-1941 mdhhs-kent-medical-transportation@michigan.gov |        |              |       |                | ●       |      |                 |             |

|   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|
| <b>Latin American Transportation</b><br>616-245-2229  | ● |   | ● | ● | ● | ● | ● | ● |
| <b>Life EMS Ambulance</b><br>616-458-5433 www.lifeems.com   | ● | ● |   |   | ● |   |   |   |
| <b>Love in Action of Tri Cities</b><br>616-846-2701 www.loveintriocities.org                                  |   | ● | ● |   |   |   | ● |   |
| <b>Metro Cab of Grand Rapids</b><br>616-827-6500 www.metrocabsgr.com/metrocab                                 | ● |   |   | ● | ● | ● | ● |   |
| <b>My Taxi Service</b><br>616-456-8222  |   |   |   |   |   |   | ● |   |
| <b>Porter Hills Transportation</b><br>616-464-1509 www.porterhills.org/services/home-care/transportation      | ● | ● |   |   | ● | ● | ● | ● |
| <b>Priority Health Transportation</b><br>888-978-8102   |   |   |   |   |   |   | ● | ● |
| <b>Rapid, The</b><br>616-456-7514 www.ridetherapid.org  | ● | ● | ● | ● | ● | ● | ● | ● |
| <b>Ready Ride Transportation</b><br>616-261-2400 www.readyridegr.com  | ● | ● | ● | ● | ● | ● | ● | ● |
| <b>RideLink</b><br>866-425-3848 www.ridetherapid.org/additional-services/ridelinkadditional-services/ridelink | ● |   |   |   |   |   | ● | ● |
| <b>Rockford Ambulance</b><br>616-866-0724 www.rockfordambulance.com   | ● | ● |   |   |   |   | ● | ● |
| <b>Senior Neighbors Inc.</b><br>616-459-6019 www.senioreighbors.org   | ● |   |   |   |   |   |   |   |
| <b>T-N-E Transportation Services</b><br>616-233-0615  | ● | ● | ● | ● | ● | ● | ● | ● |
| <b>Total Care Transportation</b><br>231-722-2300 total_care2300@yahoo.com                                     | ● | ● | ● | ● | ● | ● | ● | ● |
| <b>United Methodist Community House</b><br>616-452-3226 www.umchousegr.org                                    | ● |   |   |   |   |   |   |   |
| <b>Wings Of Mercy</b><br>888-786-3729 www.wingsofmercy.org  |   |   |   |   |   |   | ● | ● |

Check our website for the most up-to-date provider information.

[kentRIDE.org](http://kentRIDE.org)

# Find your ride...

Serving Ottawa, Allegan, Kent and Muskegon County

[lakeshoreRIDElink.org](http://lakeshoreRIDElink.org)  
[kentRIDE.org](http://kentRIDE.org)  
[muskegonRIDE.org](http://muskegonRIDE.org)



## Quick Reference Guide

Youth • General Public • Seniors • Disabilities  
Work • School • Medical • Social Services

| Ottawa/Allegan County Directory**   | Senior | Disabilities | Youth | General Public | Medical | Work | Social Services | Out of Area |
|---|--------|--------------|-------|----------------|---------|------|-----------------|-------------|
| <b>Allegan County Transportation</b><br>269-673-4229<br>www.allegancounty.org/transportation    | ●      | ●            |       | ●              |         |      |                 |             |
| <b>American Cancer Society</b><br>616-364-6121<br>www.cancer.org                                | ●      |              | ●     | ●              | ●       |      | ●               |             |
| <b>American Medical Response (AMR)</b><br>616-459-8197<br>www.amr-westmi.com                    | ●      | ●            |       |                |         |      |                 |             |
| <b>AMTRAK-Holland</b><br>800-USA-Rail (800-872-7245)<br>TDD/TTY: 800-523-6590<br>www.amtrak.com |        |              |       | ●              |         |      |                 | ●           |
| <b>Calder City Taxicab Co.</b><br>616-454-8080<br>caldercitytaxi@gmail.com                      | ●      |              | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Coleman's Shuttle Service</b><br>616-355-2006<br>www.colemansshuttleservice.com              |        |              |       | ●              |         |      |                 |             |
| <b>Disability Network/Lakeshore</b><br>616-396-5326<br>www.dnlakeshore.org                      | ●      | ●            | ●     |                |         |      | ●               |             |
| <b>Four Pointes Center for Successful Aging</b><br>616-842-9210<br>www.fourpointes.org          | ●      |              |       |                |         |      |                 |             |
| <b>Freedom Transit</b><br>231-670-3941 kecoon@frontier.com                                      |        | ●            |       |                |         |      |                 |             |
| <b>Georgetown Seniors Transport</b><br>616-457-1170<br>www.georgetown-mi.gov                    | ●      | ●            |       |                | ●       | ●    | ●               | ●           |
| <b>Good Samaritans Medical Transport LLC</b><br>616-217-6973 www.gsmtonline.com                 | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Grand Rapids Limo</b><br>616-298-4336<br>www.grand-rapids-limo.com                           | ●      |              |       | ●              |         | ●    |                 | ●           |
| <b>Great Lakes Motorcoach, Inc.</b><br>616-791-8831<br>www.greatlakesmotorcoach.com             | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Greyhound</b><br>800-231-2222<br>www.greyhound.com   | ●      | ●            | ●     | ●              | ●       | ●    |                 | ●           |
| <b>Harbor Transit</b><br>616-842-3200<br>www.harbortransit.org                                  | ●      | ●            | ●     | ●              |         | ●    |                 |             |
| <b>Health Care Associates Transport</b><br>616-531-9973<br>www.healthcareassociates.net         | ●      | ●            |       | ●              | ●       |      |                 |             |

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|---|--------|--------------|-------|----------------|---------|------|-----------------|-------------|
| <b>Home Care Services Staffing, Inc.</b><br>616-454-9844<br>hcsslynette@yahoo.com   | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Hope Network Transportation</b><br>616-243-0876<br>www.hopenetwork.org           | ●      | ●            |       |                | ●       | ●    | ●               | ●           |
| <b>Indian Trails</b><br>800-292-3831<br>www.indiantrails.com                        | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Interurban Transit Authority</b><br>269-857-1418<br>www.saugatuckinterurban.org  | ●      | ●            | ●     | ●              |         |      |                 |             |
| <b>Last Call Ministries</b><br>616-403-0265<br>www.lastcallministries.org           |        |              |       | ●              |         |      |                 |             |
| <b>Latin American Transportation</b><br>616-245-2229                                | ●      |              | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Life EMS Ambulance</b><br>616-458-5433<br>www.lifeems.com                        | ●      | ●            |       |                | ●       |      |                 |             |
| <b>Love in Action of Tri Cities</b><br>616-846-2701<br>www.loveintrinsicities.org   |        | ●            | ●     | ●              |         |      | ●               |             |
| <b>Love Inc Allendale</b><br>616-895-5683<br>www.allendalelove.org                  | ●      | ●            |       |                | ●       |      | ●               |             |
| <b>Love Inc S.E. Ottawa County</b><br>616-661-3300<br>www.loveinthenameofchrist.org | ●      | ●            | ●     | ●              | ●       |      | ●               |             |
| <b>Macatawa Area Express</b><br>616-355-1010 www.catchamax.org                      | ●      | ●            | ●     | ●              |         | ●    |                 |             |
| <b>Pioneer Resources, Inc.</b><br>231-773-5355<br>www.pioneerresources.org          | ●      | ●            |       |                |         |      | ●               |             |
| <b>Port City/ Yellow Cab Co.</b><br>231-739-7161<br>www.portcitycab.com             | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Priority Health Transportation</b><br>888-975-8102                               |        |              |       | ●              | ●       |      |                 |             |
| <b>Ready Ride Transportation</b><br>616-261-2400<br>www.readyridegr.com             | ●      | ●            |       |                |         |      |                 |             |
| <b>Rockford Ambulance</b><br>616-866-0724<br>www.rockfordambulance.com              | ●      | ●            |       | ●              | ●       | ●    |                 | ●           |
| <b>Rosebud Taxi Service</b><br>616-935-1291<br>www.rosebudtaxillc.com               | ●      |              |       | ●              |         | ●    | ●               |             |

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|--|--------|--------------|-------|----------------|---------|------|-----------------|-------------|
| <b>The Little Red House, Inc.</b><br>616-846-5720<br>www.thelittleredhouse.org | ●      | ●            |       |                |         |      |                 |             |
| <b>Total Care Transportation</b><br>231-722-2300<br>total_care2300@yahoo.com   | ●      | ●            | ●     | ●              | ●       |      | ●               | ●           |
| <b>Wings of Mercy</b><br>888-786-3729<br>www.wingsofmercy.org                  |        |              |       |                | ●       |      |                 | ●           |

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|---|--------|--------------|-------|----------------|---------|------|-----------------|-------------|
| <b>American Cancer Society</b><br>616-364-6121<br>www.cancer.org                                | ●      |              | ●     | ●              | ●       |      | ●               |             |
| <b>American Red Cross of Muskegon County</b><br>231-726-3555<br>www.redcross.org/local/michigan | ●      |              |       |                | ●       |      |                 |             |
| <b>Calder City Taxicab Co.</b><br>616-454-8080<br>caldercitytaxi@gmail.com                      | ●      |              | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Coleman's Shuttle Service</b><br>616-355-2006<br>www.colemansshuttleservice.com              |        |              |       | ●              |         |      |                 |             |
| <b>Freedom Transit</b><br>231-670-3941<br>kecoon@frontier.com                                   |        | ●            |       |                |         |      |                 |             |
| <b>Grand Rapids Limo</b><br>616-298-4336<br>www.grand-rapids-limo.com                           | ●      |              |       | ●              |         | ●    |                 | ●           |
| <b>Great Lakes Motorcoach, Inc.</b><br>616-791-8831<br>www.greatlakesmotorcoach.com             | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |

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| <b>Greyhound</b><br>800-231-2222<br>www.greyhound.com                                   | ●      | ●            | ●     | ●              | ●       | ●    |                 | ●           |
| <b>Health Care Associates Transport</b><br>616-531-9973<br>www.healthcareassociates.net | ●      | ●            |       | ●              | ●       |      |                 |             |
| <b>Home Care Services Staffing, Inc.</b><br>616-454-9844<br>hcsslynette@yahoo.com       | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Hope Network Transportation</b><br>616-243-0876<br>www.hopenetwork.org               | ●      | ●            |       |                | ●       | ●    | ●               | ●           |
| <b>Indian Trails</b><br>800-292-3831<br>www.indiantrails.com                            | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Latin American Transportation</b><br>616-245-2229                                    | ●      |              | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Love in Action of Tri Cities</b><br>616-846-2701<br>www.loveintrinsicities.org       |        | ●            | ●     | ●              |         |      | ●               |             |
| <b>Muskegon Area Transit System</b><br>231-724-6420<br>www.matsbus.com                  | ●      | ●            | ●     | ●              | ●       | ●    | ●               |             |
| <b>Pioneer Resources, Inc.</b><br>231-773-5355<br>www.pioneerresources.org              | ●      | ●            |       |                |         |      | ●               |             |
| <b>Port City / Yellow Cab Co.</b><br>231-739-7161<br>www.portcitycab.com                | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>Priority Health Transportation</b><br>888-975-8102                                   |        |              |       | ●              | ●       |      |                 |             |
| <b>Ready Ride Transportation</b><br>616-261-2400<br>www.readyridegr.com                 | ●      | ●            | ●     | ●              | ●       | ●    | ●               | ●           |
| <b>The Little Red House, Inc.</b><br>616-846-5720<br>www.thelittleredhouse.org          | ●      | ●            |       |                |         |      |                 |             |
| <b>Total Care Transportation</b><br>231-722-2300<br>total_care2300@yahoo.com            | ●      | ●            | ●     | ●              | ●       |      | ●               | ●           |
| <b>Wings Of Mercy</b><br>888-786-3729<br>www.wingsofmercy.org                           |        |              |       |                | ●       |      |                 | ●           |

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